



"RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2143"

DOCKET NO.

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :
TETSURO MOTOYAMA, ET AL. : EXAMINER: ENGLAND, DAVID E
SERIAL NO: 09/975,938 :
FILED: OCTOBER 15, 2001 : GROUP ART UNIT: 2143
FOR: METHOD AND SYSTEM OF :
REMOTE MONITORING AND SUPPORT
OF DEVICES, INCLUDING HANDLING
EMAIL MESSAGES HAVING MESSAGE
TYPES SPECIFIED WITHIN THE E-MAIL
MESSAGE

AMENDMENT UNDER 37 C.F.R. § 1.116

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated July 1, 2005, please amend the above-
identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks begin on page 7 of this paper.

*Do Not Enter
David England
10/10/2005*